



ARLON

PRODUCT WARRANTY

► Print Media Total System Warranty

Arlon warrants that Arlon brand films and media will perform and provide “outdoor durability” (1) for the period stated in the corresponding Technical Bulletin from the date of application under normal vertical exposure (2) conditions provided that the film is properly stored and is applied within one year of the original shipment date from Arlon. This warranty is contingent on material being processed using OEM recommended inks, premask and associated processing materials in accordance with recommended written processing instructions and being applied to properly prepared surfaces; cleaned and maintained in accordance with recommended application procedures.

Outdoor durability for the purpose of this warranty is defined as no appreciable deterioration in the product when seen from its intended viewing distance. Premature failure due to cracking, crazing, blistering or loss of adhesion shall constitute a breach of warranty if it occurs during the warranty period. Excessive color fading, chalking, edge lifting, tenting around rivets, gloss reduction or reflectivity shall also constitute a breach of warranty if it occurs during the warranty period. Replacement graphics will be warranted for the period corresponding to the remaining warranty period of the original failed graphics.

Exclusions: Graphics adhered to non-vertical areas of the vehicle (such as the hood, trunk or roof top) are excluded from Arlon's Print Media Total System Warranty. Film failure caused by ink over-saturation are not covered. Ink contamination and/or failures recognized by the respective OEM ink manufacturers will not be covered by this warranty.




PRODUCT COMPATIBILITY PROGRAMS







The durability for each warranted product compatibility program is found in the below chart.

Note: If the stated durability of an approved allied component (ink, toner, overlamine) differs from that of the Arlon material, the finished graphics will be warranted for a period equal to the stated durability of the least durable component.

PREMIUM 7-YEAR OUTDOOR DURABILITY RATING

QUALIFYING MEDIA:	SLX™ Cast Wrap	Premium White Cast Film with Repositionable Adhesive
QUALIFYING OVERLAMINATE:	SERIES 3270 / SERIES 3220 / SERIES 3210	Cast Overlamine
QUALIFYING MEDIA:	DPF 6100XLP / DPF 6000XRP DPF 6000RP WHITE / DPF 6000RP CLEAR	Premium White/Clear Cast Film with Repositionable Adhesive
QUALIFYING OVERLAMINATE:	SERIES 3220 / SERIES 3210 / SERIES 3270 SERIES 3200 / SERIES 3310	Cast Overlamine
QUALIFYING MEDIA:	DPF 6500	Premium White Translucent Cast Film with Permanent Adhesive
QUALIFYING OVERLAMINATE:	SERIES 3220 / SERIES 3210 SERIES 3200 / SERIES 3350	Cast or Anti-Graffiti Overlamine
QUALIFYING MEDIA:	DPF 6700	Premium White Cast Film with Permanent Adhesive
QUALIFYING OVERLAMINATE:	SERIES 3220 / SERIES 3210 / SERIES 3200	Cast Overlamine
QUALIFYING MEDIA:	DPF 9000	White Industrial Grade Calendered Film with Permanent Adhesive (Solvent Resistant)
QUALIFYING OVERLAMINATE:	SERIES 3220 / SERIES 3420	Cast or Calendered Overlamine

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PREMIUM 7-YEAR OUTDOOR DURABILITY RATING (CONTINUED)

QUALIFYING MEDIA:	DPF 5200	Printable Cast Etched Glass Film
QUALIFYING MEDIA:	DPF 8000™ (See PIB for warranty exclusions)	White Premium Grade Calendered Film with Permanent Adhesive (High Tack)
QUALIFYING OVERLAMINATE:	SERIES 3420 / SERIES 3220 / SERIES 3590 SERIES 3210	Cast or Calendered Overlamine
QUALIFYING MEDIA:	DPF 4000	White Industrial Grade Calendered Film with Permanent Adhesive
QUALIFYING OVERLAMINATE:	SERIES 3220 / SERIES 3420	Cast or Calendered Overlamine
QUALIFYING MEDIA:	DPF 2400 (Irregular Surfaces 5-Year Durability)	Printable White Reflective Film with Permanent Adhesive
QUALIFYING OVERLAMINATE:	SERIES 3200	Cast Overlamine

SPECIALTY 4-YEAR OUTDOOR DURABILITY RATING

QUALIFYING MEDIA:	DPF 4300	Intermediate White Calendered Multi-Purpose Film with Removable Adhesive
QUALIFYING OVERLAMINATE:	SERIES 3220 / SERIES 3410*	Cast or Calendered Overlamine

SPECIALTY 5-YEAR OUTDOOR DURABILITY RATING

QUALIFYING MEDIA:	DPF 4600LX	Premium Conformable Film, Clean Removing Repositionable
QUALIFYING OVERLAMINATE:	SERIES 3410* / SERIES 3210 / SERIES 3220 SERIES 3310 / SERIES 3420	Cast or Calendered Overlamine (film can also be used without overlamine)

INTERMEDIATE 5-YEAR OUTDOOR DURABILITY RATING

QUALIFYING MEDIA:	DPF 4500G WHITE / DPF 4500G Clear DPF 4500GLX / DPF 4500MLX / DPF 4500GX DPF 4500GT / DPF 4500MT	Intermediate White Calendered Film with Permanent Adhesive
QUALIFYING OVERLAMINATE:	SERIES 3421* / SERIES 3420 / SERIES 3220 / SERIES 3200	Cast or Calendered Overlamine

PROMOTIONAL 3-YEAR OUTDOOR DURABILITY RATING


QUALIFYING MEDIA:	DPF 510G / DPF 510M DPF 510GT / DPF 510MT DPF 510GTR♣ / DPF 510MTR♣	Promotional Digital Film
QUALIFYING OVERLAMINATE:	SERIES 3510	Calendered Overlamine

PROMOTIONAL 1-YEAR OUTDOOR DURABILITY RATING

QUALIFYING MEDIA:	DPF 303	13-oz. Matte White, Super Smooth, Scrim PVC Banner
QUALIFYING MEDIA:	DPF 308 / DPF 308LH	8-oz. Mesh Scrim Banner
QUALIFYING MEDIA:	DPF 310	10-oz. Frontlit Scrim Banner
QUALIFYING MEDIA:	DPF 310BB	9-oz. Black Back Scrim Banner
QUALIFYING MEDIA:	DPF 313 - 500D	13-oz. Frontlit Scrim Banner
QUALIFYING MEDIA:	DPF 313 - 1000D	13-oz. Frontlit Scrim Banner
QUALIFYING MEDIA:	DPF 315	15-oz. Blockout Scrim Banner
QUALIFYING MEDIA:	DPF 318	18-oz. Blockout Scrim Banner
QUALIFYING MEDIA:	DPF 350	15-oz. Backlit Scrim Banner
QUALIFYING MEDIA:	DPF 355	15-oz. Backlit Scrim Banner - 3 Year Outdoor Durability
QUALIFYING MEDIA:	DPF 380	18-oz. Backlit Scrim Banner
QUALIFYING MEDIA:	DPF 385	18-oz. Backlit Scrim Banner - 3 Year Outdoor Durability


* Use on flat and simple curves only


♣ Only available in North America, South America and Asia-Pacific


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In the event a breach of warranty occurs as defined above, Arlon's sole liability is outlined below:

I. GENERAL STATEMENT

DEFINITIONS

Outdoor durability for the extremely severe areas reduced warranty is provided. Refer to the Zone map for locations and corresponding durability ratings.

Clean Removability is defined as removable with the assistance of heat or chemicals using Arlon recommended removal procedures. Clean removable products are guaranteed to leave no more than 25% adhesive residue during removal. Removal of graphics must occur within the warranty period listed above.

A. WARRANTY REMEDY

The exclusive remedy under Arlon's Print Media Total System Warranty shall be at Arlon's option the replacement or credit for the defective warranted products only. For failures during the second half of the graphics warranted life, Arlon material purchase price reimbursement will be calculated using the following formula:

$$\text{REIMBURSEMENT FORMULA} = \frac{\text{Arlon material purchase price} \times (\text{warranty in months} - \text{number of months since application})}{(\text{warranty in months})}$$

B. LIMITATION OF WARRANTY

NOTIFICATION OF CLAIM

This warranty requires that Arlon be notified in writing of any claims within fourteen days of material failure. Claim notifications must include name and lot numbers for films and processing components, report of processing conditions and in-process test results, finished decal retain samples, installation date and location, name of installer and any other pertinent information requested. Arlon reserves the right to inspect all reported claims. Failure to comply constitutes a waiver of all rights under this warranty. This warranty applies to Arlon specified graphics programs only. Contact your Sales Representative for further details.

APPLICATION TO GLASS

Arlon accepts no liability for glass breakage. Glass may break under the stresses caused by temperature changes across the surface, which could be amplified by the application of vinyl film.

MISUSE AND FORCE

Arlon has no obligations under this warranty with respect to products that have been modified or damaged through misuse, abuse, accident, neglect or mishandling by purchaser or purchaser's customer. For example, unless specifically claimed in a Technical Bulletin, graphics are not warranted against premature failure caused by chemical or mechanical means such as, but not limited to vandalism, cleaning solutions, paints, solvents, improperly used high pressure washing equipment, mechanical washing equipment, engine fuel spills, engine exhaust, steam, organic solvents or other spilled chemicals. Graphics applied to unsound surfaces or surfaces that subsequently crack, peel, outgas or become damaged beneath the graphic are not warranted for performance. Damage from fire, structural failure, lightening and other such events are not covered.

UNINTENDED USE OF PRODUCTS

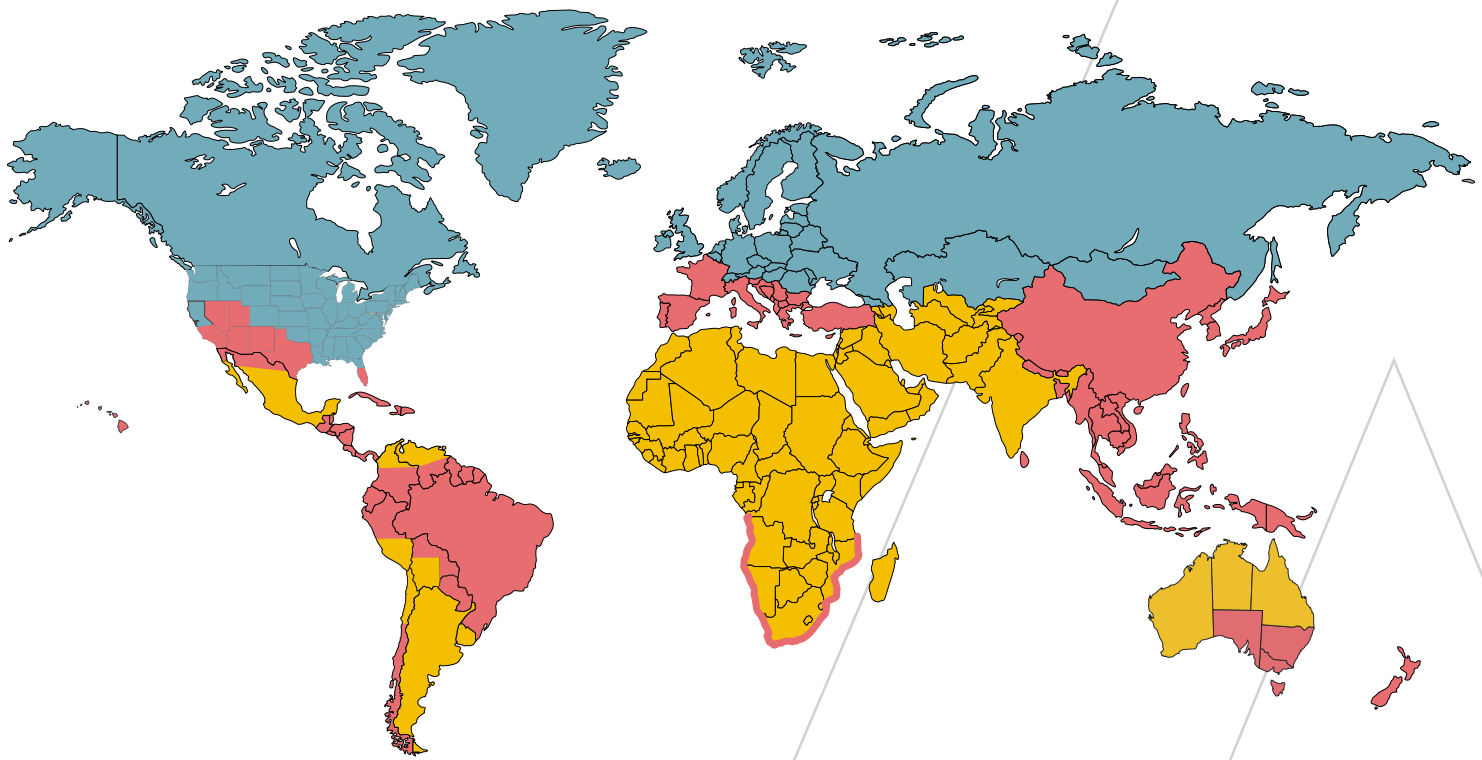
Arlon products covered by this warranty are intended only for use by professional users and only for the intended uses as described in the corresponding Arlon Technical Bulletin. Before using for any other application, user shall determine the suitability of the product for its intended use and user assumes all risk and liability in connection therewith. In no event shall Arlon be liable for any incidental or consequential damages including, but not limited to, loss of profit, loss of use or production or loss of capital.

UNINTENDED USE OF PRODUCTS (CONTINUED)

Arlon's liability on any claim of any kind shall in no case exceed the amount expressly provided for in this warranty. This limitation applies regardless of whether the damages are sought based on breach of warranty, breach of contract, negligence, strict liability in tort or any other legal theory.

- (1) Outdoor durability for the extremely severe areas will be two years or 50% less than the durability published in the appropriate technical bulletin: Southern Florida, AZ, NV, NM, UT, TX, Southern California, Mexico or other similar latitudes (please reference Zone Map below).
- (2) Vertical exposure is defined as $\pm 10^\circ$ from vertical. Applications greater than 10° from vertical and greater than 5° from the horizontal will be warranted at 50% the durability published in the appropriate technical bulletin. Horizontal applications are not warranted. Non-vertical applications occurring in extreme environments would be calculated at warranty limitations of (1) + (2).
- (3) This warranty is not extended to stainless steel surfaces or marine applications.
- (4) If the stated durability of an approved allied component (ink, toner, clear coat) differs from that of the Arlon material the finished graphics will be warranted for a period equal to the stated durability of the least durable component.

ZONE MAP



ZONE 1

AUSTRIA
BELARUS
BELGIUM
CANADA
CZECH REPUBLIC
DENMARK
ESTONIA
FINLAND
GERMANY
GREENLAND
HUNGARY
ICELAND
IRELAND
LATVIA
LIECHTENSTEIN
LITUANIA
LUXEMBOURG
MOLDOVA
NORTHERN ASIAN COUNTRIES
NORWAY
POLAND
RUSSIA
ROMANIA
SCANDINAVIA
SWEDEN
SWITZERLAND
UNITED STATES*
UKRAINE
UNITED KINGDOM
THE NETHERLANDS

ZONE 2

AUSTRALIA*
ALBANIA
BOLIVIA*
BRAZIL
BOSNIA & HERZEGOVINA
BULGARIA
CARIBBEAN ISLES
CENTRAL AMERICA
CHILE*
CHINA
CROATIA
CYPRUS
FRANCE
GREECE
HAWAII
ITALY
JAPAN
KOREA
MEDITERRANEAN ISLANDS
MACEDONIA
MALTA
MONTENEGRO
NEW ZEALAND
NORTH AMERICA
(South FL, AZ, NV, NM, TX, South CA, UT Desert Regions)
NORTHERN MEXICO
PARAGUAY
PERU*
PUERTO RICO
PORTUGAL
SOUTH AFRICAN COAST
SOUTH COLOMBIA
SOUTH VENEZUELA
SOUTHERN ASIAN COUNTRIES
SERBIA
SLOVENIA
SPAIN
TURKEY
VIRGIN ISLANDS

ZONE 3

ARABIAN GULF REGION
ARGENTINA
AUSTRALIA
(Western Australia, Northern Territory & Queensland)
INDIA
MIDDLE EAST
NORTH AFRICA - INCLUDING SAHARA
NORTH CHILE
NORTH COLUMBIA
NORTH VENEZUELA
SOUTH & CENTRAL AFRICA
SOUTH PERU
SOUTHERN MEXICO
SOUTHWEST BOLIVIA
URUGUAY
ELEVATIONS ABOVE ALTITUDES OF 1500 M (5000 FT)

* Except for areas listed in ZONE 2 and ZONE 3

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